

# Station Access Guide

Effective September 2011



 QueenslandRail



## How to use this guide

- All City network stations are listed alphabetically from A to Z down the left hand column.
- Find the stations you will be travelling to and from and, where they are located on the City network, by consulting the fold out map at the back of this guide.
- Identify what station facilities are available at these stations by scanning across the row and down a station facility column.

## Facilities

### High platform

Means that either a section of the platform or the whole platform is almost level with the train carriage doors.

### Help phone

Indicates that an emergency and disability assistance phone is provided at the station.

### Tactile edges

Refers to hazard tactiles which have been installed along the platform edge to assist people with a vision impairment.

### Electronic timetable

Information is provided in an audible and visual format through Timetable Consoles or a visual format through electronic displays or TV screens.

### Hearing loops







Are available for people who use a T-switch either on the platform, at the station office or both.



### Accessible toilet








Means that an appropriate toilet is provided for people with disabilities (Note that toilets may be locked out of staff hours).













### Accessible parking









Refers to marked and signed car parking spaces available at the station car park for people with either a blue or red permit.














Independent access		The station and all platforms can be accessed independently via accessible paths, ramps or lifts without using stairs.
Assist		The station has either a rail crossing or steep ramps and assistance from a companion, carer, friend, relative or support worker may be required to access the station.
Stairs		The station has stair access to the entry or to one or more of the platforms.
Path		The station has a level path of travel to access one or more of the platforms.
Ramp		The station has an accessible ramp including handrails, landings and a gentle slope to one or more of the platforms.
Steep ramp		The station has a ramp with a steep slope to one or more of the platforms.
Lift		The station has a lift to one or more of the platforms.
Rail crossing		The station has a level rail crossing between one or more of the platforms.
Island		The station has a single island platform.
Single		The station has a single side platform.
End		The station is at the end of a network line.
Available		Facility is available at this station.
Not available		Facility is not available at this station.
Coming soon		Facility will soon be available at this station.















Station name	Station access	To city platform access	From city platform access	Access between platforms	High platform		Help phones	Tactile edges	Electronic timetable	Hearing loops	Accessible toilet	Accessible parking
Albion		Steep ramp	Steep ramp	Steep ramp	X		✓	Platform 4	X	X	X	✓
Alderley		Path	Path	Stairs	X		✓	✓	X	X	X	X
Altandi		Lift	Lift	Lift	Platform 1 & 2		✓	✓	✓	✓	✓	✓
Ascot		Steep ramp	Steep ramp	n/a	X		✓	✓	X	X	X	X
Auchenflower		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	✓	X	X	✓
Bald Hills		Lift	Lift	Lift	X		✓	✓	✓	X	✓	✓
Banoon		Lift	Lift	Lift	Platform 2 & 3		✓	✓	✓	✓	✓	✓
Banyo		Ramp	Steep ramp	Rail crossing	X		✓	X	X	✓	✓	✓
Beenleigh		Lift	Lift	n/a (island)	X		✓	✓	X	X	X	X
Beerburrum		Lift	Lift or path	Lift	Whole		✓	✓	✓	✓	X	✓
Beerwah		Lift or ramp	Lift or path	Lift	X		✓	✓	X	✓	✓	✓
Bethania		Path	Rail crossing	Rail crossing	✓		✓	✓	✓	✓	✓	X
Bindha		Stairs	Stairs	n/a (island)	X		✓	X	X	X	X	X
Birkdale		Ramp	Ramp	n/a (single)	X		✓	✓	X	X	✓	✓














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Boondall		Ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	X
Booval		Steep ramp	Steep ramp	Steep ramp	X		✓	X	X	X	✓	✓
Bowen Hills		Lift	Lift	Lift	Platform 3 & 4		✓	✓	✓	X	✓	X
Bray Park		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	✓	X	X	✓
Bundamba		Steep ramp	Steep ramp	Stairs	X		✓	✓	✓	✓	✓	X
Buranda		Steep ramp	Steep ramp	Stairs	X		✓	X	X	X	✓	✓
Burpengary		Ramp	Path	Rail crossing	X		✓	✓	X	X	✓	X
Caboolture		Lift	Lift	Lift	X		✓	✓	✓	X	✓	✓
Cannon Hill		Ramp	Rail crossing	Rail crossing	X		✓	X	X	X	✓	✓
Carseldine		Lift	Lift	Lift	X		✓	✓	✓	X	✓	✓
Central		Lift	Lift	Lift	Platform 5 & 6		X	✓	✓	X	✓	X
Chelmer		Stairs	Stairs	Stairs	X		✓	X	X	X	X	X
Clayfield		Steep ramp	Steep ramp	n/a (island)	X		✓	X	X	X	X	X
Cleveland		Path	Path	n/a (end)	X		✓	✓	✓	X	✓	✓















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Coomera		Lift	Lift	n/a (island)	✓		✓	✓	X	X	✓	✓
Coopers Plains		Lift	Lift	Lift	✓		✓	✓	✓	✓	✓	✓
Cooran		Steep ramp	Steep ramp	n/a (single)	X		X	X	X	X	X	X
Cooroy		Steep ramp	Steep ramp	n/a (single)	X		X	X	X	X	X	X
Coorparoo		Rail crossing	Rail crossing	n/a (island)	X		✓	✓	X	X	✓	✓
Corinda		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓
Dakabin		Steep ramp	Steep ramp	Stairs	X		✓	✓	X	X	X	X
Darra		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓
Deagon		Steep ramp	Steep ramp	Rail crossing	X		✓	✓	X	X	✓	✓
Dinmore		Steep ramp	Ramp	Stairs	X		✓	X	X	X	✓	✓
Domestic Airport		Lift	Lift	n/a	Whole		X	✓	✓	X	✓	X
Doomben		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	X
Dutton Park		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	X
Eagle Junction		Lift	Lift	Lift	X		✓	X	✓	X	✓	X









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East Ipswich		Steep ramp	Path	Stairs	X		✓	✓	X	X	X	X
Ebbw Vale		Stairs	Steep ramp	Stairs	X		✓	X	X	X	X	X
Eden's Landing		Steep ramp	Steep ramp	Steep ramp	X		✓	X	X	X	X	X
Elimbah		Lift	Lift	Lift	Whole		✓	✓	✓	✓	X	✓
Enoggera		Steep ramp	Steep ramp	Steep ramp	X		✓	X	✓	✓	✓	✓
Eudlo		Steep ramp	Steep ramp	n/a (single)	X		✓	X	X	X	X	X
Eumundi		Ramp	Ramp	n/a (single)	X		X	X	X	X	X	X
Exhibition		Steep ramp	Steep ramp	Steep ramp	X		X	✓	X	X	X	X
Fairfield		Stairs	Stairs	Stairs	X		✓	✓	X	X	X	X
Ferny Grove	 ✓*	✓* Path	✓* Path	n/a (island)	Whole		✓	✓*	✓*	✓*	✓*	✓*
Fortitude Valley		Lift	Lift	Lift	✓		X	✓	✓	✓	✓	X
Fruitgrove		Lift	Lift	Lift	Platform 1 & 2		✓	✓	✓	✓	✓	✓
Gailes		Ramp	Steep ramp	Stairs	X		✓	✓	X	X	X	X
Gaythorne		Path	Path	Stairs	X		✓	X	X	X	X	X







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Geebung		Rail crossing	Rail crossing	Rail crossing	X		✓	✓	✓	X	✓	✓
Glasshouse Mts		Lift	Lift	Lift	X		✓	✓	X	✓	X	X
Goodna		Lift	Lift	n/a (island)	X		✓	X	X	X	X	✓
Graceville		Stairs	Stairs	Stairs	X		✓	X	X	X	X	X
Grovely		Lift	Lift	Lift	✓		✓	✓	✓	✓	✓	✓
Gympie North		Path	Path	n/a (single)	X		X	X	X	X	✓	✓
Helensvale		Lift	Lift	n/a (island)	Whole		✓	✓	✓*	X	✓	✓
Hemmant		Lift	Lift	n/a (island)	X		✓	X	✓	X	X	X
Hendra		Path	Path	n/a (single)	X		✓	✓	X	X	X	X
Holmview		Steep ramp	Steep ramp	n/a (island)	X		✓	X	X	X	X	X
Indooroopilly		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓
International Airport		Lift	Lift	n/a (island)	Whole		X	✓	✓	X	✓	X
Ipswich		Lift	Lift	Lift	X		X	✓	✓	✓	✓	X
Karrabin		Steep ramp	Steep ramp	Rail crossing	X		✓	X	X	X	X	✓








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Kepperra		Steep ramp	Steep ramp	n/a (island)	X		✓	✓	X	X	✓	✓
Kingston		Lift	Lift	n/a (island)	X		✓	✓	X	X	✓	✓
Kuraby		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓
Landsborough		Lift	Lift	Lift	X		✓	✓	X	✓	✓	✓
Lawnton		Lift	Lift	Lift	X		✓	✓	✓	X	✓	✓
Lindum		Steep ramp	Steep ramp	Rail crossing	X		✓	✓	X	✓	✓	X
Longanlea		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	✓
Lota		Rail crossing	Rail crossing	n/a (island)	X		✓	X	X	X	✓	X
Manly		Ramp	Ramp	n/a (island)	X		✓	X	X	X	✓	✓
Milton		Lift	Lift	Lift	X		✓	✓	✓	X	✓	X
Mitchelton		Lift	Lift	n/a (island)	X		✓	✓	✓	✓	✓	✓
Mooloolah		Steep ramp	Steep ramp	n/a (single)	X		✓	X	X	✓	X	X
Moorooka		Stairs	Stairs	n/a (island)	X		✓	X	X	✓	✓	X
Morayfield		Ramp	Ramp	Rail crossing	X		✓	✓	X	X	✓	✓

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Morningside		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	✓
Murrarie		Ramp	Ramp	Rail crossing	X		✓	X	X	X	X	X
Nambour		Path	Path	n/a (single)	X		✓	X	X	✓	✓	✓
Narangba	✓*	✓* Lift	✓* Lift	✓* Lift	✓* Whole		✓	✓*	✓*	✓*	✓*	✓*
Nerang		Lift	Lift	n/a (island)	Whole		✓	✓	✓	X	✓	✓
Newmarket		Stairs	Stairs	Stairs	X		✓	✓	X	X	X	X
Norman Park		Steep ramp	Steep ramp	Steep ramp	X		✓	✓	X	X	✓	✓
North Boondall		Stairs	Path	Stairs	X		✓	✓	X	X	X	X
Northgate		Steep ramp & lift	Steep ramp & lift	Lift	X		✓	✓	✓	X	✓	✓
Nudgee		Ramp	Rail crossing	Rail crossing	X		✓	✓	X	X	X	X
Nundah		Lift	Lift	Lift	X		✓	X	✓	X	✓	✓
Ormeau		Ramp	Ramp	Ramp	Whole		✓	✓	X	X	✓	✓
Ormiston		Steep ramp	Steep ramp	n/a (single)	X		✓	X	X	X	X	X
Oxford Park		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓

Station name	Station access	To city platform access	From city platform access	Access between platforms	High platform		Help phones	Tactile edges	Electronic timetable	Hearing loops	Accessible toilet	Accessible parking
Oxley		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓
Palmwoods		Steep ramp	Steep ramp	n/a (single)	X		✓	X	X	X	X	X
Park Road		Lift	Lift	Lift	X		✓	✓	✓	X	✓	✓
Petrie		Lift	Lift	Lift	✓		✓	✓	✓	✓	✓	✓
Pomona		Steep ramp	Steep ramp	n/a (single)	X		X	X	X	X	X	X
Redbank		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	X
Richlands		Lift	Lift	n/a (island)	Whole		✓	✓	✓	✓	✓	✓
Riverview		Ramp	Ramp	Stairs	X		✓	✓	X	X	✓	✓
Robina		Lift	Lift	n/a (island)	X		✓	✓	✓	X	✓	✓
Rocklea		Stairs	Stairs	Stairs	X		✓	✓	X	X	X	✓
Roma St		Lift	Lift	Lift	Platform 4 to 9		X	✓	✓	✓	✓	X
Rosewood		Path	Path	n/a (end)	X		✓	X	X	X	✓	✓
Runcorn		Lift	Lift	Lift	Platform 1 & 2		✓	✓	✓	✓	✓	✓
Salisbury		Stairs	Stairs	n/a (island)	X		✓	X	X	X	X	X

Station name	Station access	To city platform access	From city platform access	Access between platforms	High platform		Help phones	Tactile edges	Electronic timetable	Hearing loops	Accessible toilet	Accessible parking
Sandgate		Path	Path	Stairs	X		✓	✓	✓	X	✓	✓
Sherwood		Stairs	Stairs	Stairs	X		✓	X	X	X	X	X
Shorncliffe		Path	Path	n/a (end)	X		✓	✓	X	X	✓	✓
South Bank		Lift	Lift	Lift	X		✓	✓	✓	X	✓	X
South Brisbane		Lift	Lift	Lift	X		✓	✓	✓	X	✓	X
Strathpine		Ramp	Rail crossing	Rail crossing	X		✓	X	✓	✓	✓	✓
Sunnybank		Lift	Lift	Lift	✓		✓	✓	✓	✓	✓	✓
Sunshine		Ramp	Rail crossing	Rail crossing	X		✓	✓	✓	X	✓	✓
Taringa		Stairs	Stairs	Stairs	X		✓	X	X	X	✓	X
Tennyson		Steep ramp	Stairs	Stairs	X		✓	X	X	X	X	X
Thagoona		Steep ramp	Steep ramp	Rail crossing	X		✓	X	X	X	X	X
Thomas Street		Stairs	Stairs	Stairs	X		✓	X	X	X	X	X
Thorneside		Steep ramp	Steep ramp	n/a (island)	X		✓	X	X	X	X	✓
Toombul		Lift	Lift	Lift	X		✓	X	X	✓	✓	✓

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Toowong		Lift	Lift	Lift	X		✓	✓	✓	X	X	X
Traveston		Stairs	Stairs	n/a (single)	X		X	X	X	X	X	X
Trinder Park		Path	Path	Stairs	X		✓	✓	X	X	✓	X
Varsity Lakes		Lift	Lift	n/a (island)	Whole		✓	✓	✓	✓	✓	✓
Virginia		Lift	Lift	Lift	X		✓	✓	✓	X	✓	X
Wacol		Ramp	Ramp	Rail crossing	X		✓	✓	X	X	✓	✓
Walloon		Steep ramp	Rail crossing	Rail crossing	X		✓	X	X	X	X	✓
Wellington Point		Steep ramp	Steep ramp	n/a (island)	X		✓	X	X	X	X	✓
Wilston		Stairs	Stairs	Stairs	X		✓	✓	X	X	X	X
Windsor		Rail crossing	Rail crossing	n/a (island)	X		✓	✓	X	✓	X	X
Woodridge		Lift	Lift	n/a (island)	X		✓	✓	✓	X	✓	✓
Woollowin		Steep ramp	Steep ramp	Steep ramp	X		✓	X	X	✓	✓	✓
Woombye		Ramp	Ramp	n/a (single)	X		✓	X	X	✓	X	X
Wulkuraka		Steep ramp	Steep ramp	Rail crossing	X		✓	X	X	X	X	X

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Wynnum		Stairs	Stairs	n/a (island)	X		✓	✓	X	✓	✓	✓
Wynnum Central		Rail crossing	Rail crossing	n/a (island)	X		✓	X	X	✓	✓	✓
Wynnum North		Path	Ramp	Rail crossing	X		✓	X	X	X	✓	✓
Yandina		Stairs	Stairs	n/a (single)	X		X	X	X	X	X	X
Yeerongpilly		Lift	Lift	Lift	X		✓	✓	X	X	X	X
Yeronga		Stairs	Ramp	Stairs	X		✓	✓	✓	X	✓	X
Zillmere		Lift	Lift	Lift	X		✓	✓	✓	✓	✓	✓

