

# Disability Access Guide to all QR Citytrain Stations

## How to use this guide

- 1 Look for the Citytrain line you will be travelling on such as, Shorncliffe or Cleveland line.
- 2 Go to the stations listed in the left hand column and locate the station you want to depart from and which station you want to travel to.
- 3 Identify what station facilities are available at a particular station by scanning across the row and down a station facilities column.

facility is available at this station

facility is not available at this station

**Assist** assistance from a carer, friend, relative or support worker may be required

**n/a** indicates that this is 'not applicable'

## Station Facilities

If the facility is available then:

**Independent Access** refers to the ability to enter a station platform, and go between platforms independently without using stairs.

**To City and From City - Lift** indicates that lift access is provided to platforms where inbound and outbound trains usually stop.

**To City and From City - Ramp or Path** indicates an accessible ramp or path is available as an alternative to stairs. In the event of a steep ramp or level crossing "Assist" will be listed.

**Access between platforms** indicates that ramp, path or lift access is available between platforms as an alternative to steps.

**High Platform** refers to either a section of the platform or the whole platform being level with the train carriage doors.

**Tactile edges** refers to hazard tactiles which have been installed along the platform edge to assist people with a vision impairment.

**Help phone** indicates that an emergency and disability assistance phone is provided at the station.

**Electronic Timetable** information is provided in an audible and visual format through Timetable Consoles or a visual format through electronic displays or TV screens.

**Hearing Loop** is available for people who use a T switch either on the platform, at the ticket counter or both.

**Low Ticket Counter** is specifically designed with a recessed and lowered counter to make it more accessible to people who use a wheelchair.

**Accessible Toilet and Parking** means these facilities are provided at the station.

For further information call **07 3235 1839**



# Ipswich and Rosewood Line



● facility available    
   facility not available    
 Assist assistance may be required    
 n/a not applicable

Station	Independent access	To city lift access	To city ramp/path access	From city lift access	From city ramp/path access	Access between platforms	High platform	Help phone	Tactile edges	Electronic timetable	Hearing loop	Low ticket counter	Accessible toilet	Accessible parking
Central	●	●		●		●	5 & 6		●	●			●	
Roma st	●	●		●		●	4 to 9		●	●		●	●	
Milton	●	●		●		●		●	●	●			●	
Auchenflower	Assist		Assist		Assist	Assist		●	●					●
Toowong	●	●		●		●		●	●	●			●	●
Taringa								●						
Indooroopilly	●	●		●		●		●	●	●	●		●	●
Chelmer								●						
Graceville								●						
Sherwood								●						
Corinda	●	●		●		●		●	●		●	●	●	●
Oxley	●		●	●		●		●	●		●	●	●	●
Darra					●			●	●					
Wacol	Assist		●			Assist		●	●				●	●
Gailes			●		Assist			●	●					
Goodna	●	●				n/a		●					●	●

# Ipswich and Rosewood Line continued



● facility available    
 □ facility not available    
 **Assist** assistance may be required    
 **n/a** not applicable

Station	Independent access	To city lift access	To city ramp/path access	From city lift access	From city ramp/path access	Access between platforms	High platform	Help phone	Tactile edges	Electronic timetable	Hearing loop	Low ticket counter	Accessible toilet	Accessible parking
<b>Redbank</b>	●	●		●		●		●	●	●	●	●	●	●
<b>Riverview</b>			●		●			●					●	●
<b>Dinmore</b>			Assist		●			●						●
<b>Ebbw Vale</b>					Assist			●						
<b>Bundamba</b>			Assist		Assist			●	●		●	●	●	
<b>Booval</b>	Assist		Assist		Assist	Assist		●					●	●
<b>East Ipswich</b>			Assist		●			●						
<b>Ipswich</b>	●	●	Assist	●	Assist	●			●	●	●	●	●	
<b>Thomas Street</b>								●						
<b>Wulkuraka</b>	Assist		Assist		Assist	Assist		●						
<b>Karrabin</b>	Assist		Assist		Assist	Assist		●						●
<b>Walloon</b>	Assist		Assist		Assist	Assist		●						●
<b>Thagoona</b>	Assist		Assist		Assist	Assist								
<b>Rosewood</b>	●		●		●	n/a		●					●	●