



***QR*Passenger**

Messaging Service  
For people with disabilities

Passenger  
Emergency &  
Disability  
Access Assistance



**SMS: 0428 774 636**

24 hours a day, 7 days a week  
Standard SMS rates will apply to sender

# Passenger Emergency & Disability Access Assistance

**SMS: 0428 774 636**

**www.qr.com.au**

## Passenger Emergency & Disability Access Assistance

### Your options:

- Emergency Push Button Help Phone
- TTY: 3606 5800
- Ph 3606 5555 or
- SMS 0428 774 636 (0428 QR INFO)

A QR Passenger Service Officer will respond promptly to your detailed request for train and platform assistance, station accessibility or timetable information.

For further information call:

**3235 7486 or 3235 1839**

**web: www.qr.com.au**



