

Application Form

SCHOOL RAIL TICKET

■ PASSENGER DETAILS

Please allow 10 working days from lodgement of this application for the ticket to be available for use.

Name _____
Surname _____
Address _____
Suburb _____ Postcode _____
Phone (W) _____ (H) _____
Date of Birth _____ Male Female
School _____ Year level _____

■ JOURNEY DETAILS

Station from _____
Station to _____
Collection station _____

■ TICKET TYPE

One way Return

■ PERIOD

Yearly Semester 1 Semester 2

Automatically produced for semester two?

Yes No

School Rail Season Tickets



■ CREDIT CARD DETAILS

The school rail ticket will be mailed directly to the address provided.

Credit Card number

Expiry date

Card type

Mastercard Visa Amex

Signature _____

■ QR PRIVACY POLICY

At QR we are committed to protecting your privacy. Your personal information is collected to enable us to provide you with the information and/or services you have requested. If you do not provide the information requested we may be unable to process your request. We will not disclose your personal information to an individual or an organisation external to QR without your prior consent unless required or authorised by law to do so.

Detach completed form and return to:

QR Ticketing Services
PO Box 13266 George Street
Brisbane QLD 4003

or any nominated station or by fax.

F: 3235 1124

P: 3235 2810

E: citytrain.ticketing@qr.com.au



Ticket Information

■ ONE WAY RAIL TRAVEL

Primary and secondary students who travel one way (either to or from school), pay half the price of the yearly or semester ticket.

■ YEARLY TICKETS

Applicants need only to complete one application form prior to the beginning of each school year. A yearly ticket is for the full school year.

■ SEMESTER TICKETS

If a semester ticket is required, please tick Semester 1 or Semester 2.

■ FARES

Fares are calculated according to the school student's year level at their attended school. You pay only for the duration of the school semester. To enquire as to the cost of the particular ticket type you are seeking, please phone 07-3235 2810 for more details.

■ PAYMENT

Payment can be made by credit card (at selected stations), cheque or cash at the station nominated on the application form. If payment is not received at time of application, correspondence advising that the ticket is available for collection will be sent to your current address.

■ CREDIT CARD

If paying by credit card, complete the credit card section at the bottom of the application form and sign. Payment will be processed on receipt of application. Tickets will be forwarded to the address nominated on the application form. If any credit card details change throughout the year, please notify the School Rail Pass Unit on +61 7 3235 2810 or fax +61 7 3235 1124.

■ LOST OR STOLEN TICKETS

If a School Rail Ticket is lost or stolen, go to your local QR station and complete a declaration form. A nominal fee applies.

■ SAFETY NET GOVERNMENT ASSISTANCE

School students may be eligible for rail travel assistance under the Government Safety Net Scheme. To be eligible a student must be listed on a Health Care Card or Pensioner Concession Card issued by Centrelink or a Department of Veteran Affairs Pension Concession Card.

■ REFUNDS

Season tickets can be cancelled and a refund, where applicable, will be given on the outstanding portion of the ticket. A nominal administration fee is charged. QR reserves the right to not issue refunds, or extend the expiry date on any ticket, or part thereof when services are suspended due to an industrial dispute or by circumstances beyond QR's control.

School Travel

■ CONDITIONS

- All school concession tickets are available for use to and from school or on official school events (at the attending school only).
- Students must be wearing school uniforms / sports uniforms (where applicable) or produce approved ID.
- Students who break their journey will be required to purchase a ticket at the applicable fare on returning to the station for any further journey. Break of journey means leaving the railway premises at an intermediate station and returning to catch another train.
- Students transferring to another train in the course of their journey may do so provided they do not leave the railway premises.
- Students travelling past their attending school must pay the applicable fare.
- Students must not occupy seats while adults are standing and no other seats are available.
- School bags should be placed clear of the doors and aisles.
- School season tickets are refundable (conditions apply).
- School season tickets are non transferable. This means they cannot be used by another person.

For more information on Government Assistance contact the Queensland Transport Help line on +61 7 3862 9399. Government Assistance tickets are valid for the full semester. Application forms are available at QR stations. Queensland Transport are responsible for the approval of these applications.



Your Safety

QR carries approximately 60 million passengers a year and a very small number of these passengers are involved in incidents which could have been avoided.

■ ARE YOU BEHIND THE YELLOW LINE?

Standing, walking and running on the wrong side of the yellow line puts yourself and others in danger. Be rail smart and always keep yourself and your possessions behind the yellow line.

Be rail smart

■ SLOW DOWN TO AVOID INJURY

Rushing at train stations puts yourself and others in danger. Be rail smart and always arrive in time to purchase a ticket and walk to the platform before the train arrives.

Be rail smart

■ STAND BACK FROM CLOSING DOORS

Getting caught in train doors can cause serious injuries. Be rail smart and always listen out for the guard's whistle to indicate that the doors are ready to close.

Be rail smart

■ IT'S TAKING CARE WHEN CROSSING TRACKS

Over the years our trains have become quieter and faster and we have introduced bi-directional running trains, which means, trains can travel in either direction. For your own safety please cross only at a designated crossing – an overbridge, subway or pedestrian road crossing.

Be rail smart

■ IT'S BEING ALERT AT LEVEL CROSSINGS

It may sound like common sense but if the lights are flashing and the boom gates are down, it means you cannot proceed. It doesn't mean have a look and hurry if you think you can make it. Be rail smart, stop and wait as the train is close.

Be rail smart