

Banyo station accessibility upgrade



PROJECT UPDATE – FEBRUARY 2024

The Banyo station upgrade is being delivered as part of the Queensland Government's commitment to make our stations fully accessible for all of our customers.

About the project

Banyo station is being upgraded to make it more accessible, and easier for customers and the community to travel on our network.

This will mean people in wheelchairs, parents with prams, and those with heavy luggage or who are injured, can get easy access to our trains.

The new, modern and fully accessible station is expected to reopen in the second half of 2024.

Project status

On Monday 22 January, Banyo station closed to allow major station upgrade works to commence.

The following works have been carried out recently at Banyo station:

- site establishment
- commencement of alternative transport (shuttle bus loop - Banyo to Northgate)
- installation of site separation fencing
- vegetation removal and trimming
- demolition of station building and platform structures
- removal of existing footbridge staircases for modification.

Upcoming works

Customers and the local community can expect to see the following activities in the coming weeks:

- optic fibre installation
- platform works
- electrical works (Energex).

Works will generally take place between **6am and 6pm Monday to Saturday, unless notified**. Every effort will be made to carry out these works with respect for our neighbours and customers.



Operational changes

Queensland Rail understands that those living close to our railway lines can experience varying levels of noise associated with our operations, and we make every effort to minimise noise where it is possible and safe to do so.

Train horns are a critical safety control that Queensland Rail uses to warn people in or near the rail corridor that a train is approaching or about to move. This includes when trains are about to enter a level crossing. Drivers also use the horns in emergency situations or when they are witnessing unsafe behaviour ahead of them.

Since 2020, in response to community feedback, an express whistle board has been in place at Banyo, which has meant that all citybound trains stopping at Banyo station were only required to sound their horns upon departing the platform, and not on approach to the station.

This arrangement helped decrease horn noise in the area without compromising safety.

The recent temporary closure of Banyo station requires all services to run express through Banyo until the new station opens. This means inbound services are required to sound the horn as they approach the St Vincent's Road level crossing – this is a mandatory requirement in accordance with safety standards.

As a result of this change, residents on the northern side of the level crossing may have noticed a difference in train horns for inbound services. Queensland Rail remains committed to minimising rail noise where practicable, while ensuring the safety of employees, customers and community members remains a priority, and can assure residents that train horn use will return to previous operations post-construction.

Queensland Rail continues to undertake regular monitoring programs to ensure drivers maintain competency and adhere to the existing standards through remote monitoring and ride along assessments. We encourage residents who believe they are experiencing excessive use of the train horn to report the time of day to Queensland Rail and the advice will be passed onto management for attention. You can contact Queensland Rail via the below details.

Planning your travel

With Banyo station now closed, an accessible shuttle bus 316 is operating between Banyo and Northgate stations, including stops at Australian Catholic University and Earnshaw State College.

Please plan your travel by downloading the MyTranslink app, visiting translink.com.au or by calling **13 12 30**.

Contact us

For more information, contact the project team on:

- Phone: **1800 722 203** (free call)
- Email: stationsupgrade@qr.com.au
- Website: queenslandrail.com.au

Key features of this vitally important accessibility upgrade:

- ✓ a new footbridge with lift access
- ✓ improved accessible parking
- ✓ full-length, high-level platforms and new seating
- ✓ upgraded hearing augmentation loops and tactile ground surface indicators
- ✓ upgraded security cameras and lighting
- ✓ new wayfinding and platform signage
- ✓ accessible toilets and ticket windows
- ✓ upgraded bicycle storage facility
- ✓ extended platform shelters and new station building.



Future platform view - concept image.

Out of hours works

Night works:

- **25 February** - from 6pm Sunday 25 to 6am Monday 26 February for the installation of safety fencing (rescheduled from 12 and 13 February).

Planned track closures:

- **27 and 28 April** - construction from 11pm Friday 26 to 5am Monday 29 April
- **20 and 21 July** - construction from 11pm Friday 19 to 5am Monday 22 July.