

Central station upgrade

Building you a better Central



ESCALATOR UPGRADE PROJECT – September 2021

Upgrade works to make the facilities at Central station more reliable for our customers are set to continue in 2021 with the replacement of the escalators between Central station and Anzac Square Arcade. Following this, improvement works will continue in the adjacent stairwell.

Works completed so far as part of the Central station upgrade include the refurbishment of back-of-house facilities with new offices, first aid area and customer communication facilities, as well as the replacement of the lifts on platforms 1-4. Other improvements have been made such as new lighting, fans, cladding, painting and replacing roof sheeting above the outer concourse.

Construction impacts

Commencing 1 October, the escalators will be taken out of service for a period of approximately four months while both escalators are replaced.

In the coming weeks, customers and the community can expect to see the following construction activities:

- hoarding and scaffolding around the escalators on the concourse, Ann Street and subway levels, including the installation of a temporary roof structure.
- hoarding around site compounds adjacent to the Whistle Stop.

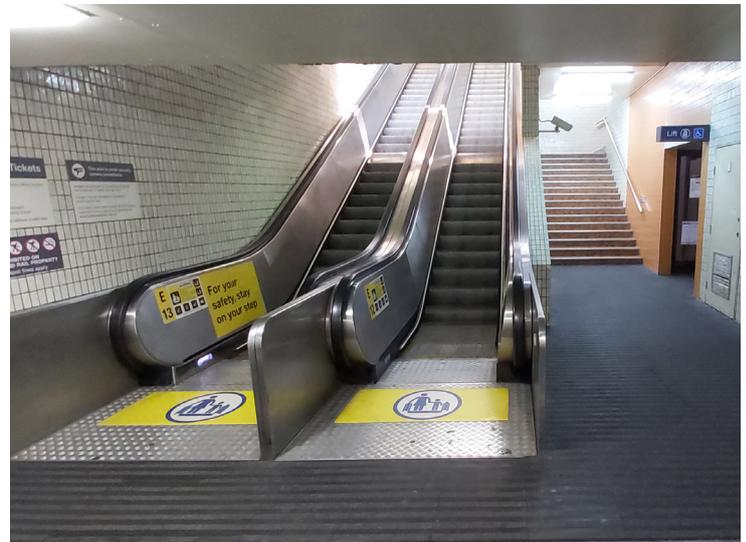
The station will remain operational throughout the works. While the escalators are out of operation, the adjacent stairs, lift and ramp will all remain open to pedestrians.

Works may be undertaken at any time during the day and night, Monday to Sunday.

Construction activities may involve:

- noise associated with heavy machinery and hand-held tools
- temporary changes to access paths in and out of the station
- temporary lane closures on Ann Street
- temporary closures of stairs, ramp and lift while craning activities are carried out.
- temporary relocation of station bins near the Whistle Stop
- increased presence of construction workers.

Queensland Rail will ensure customers are kept informed of further elements of the upgrade as they are planned to occur.



Craning activities

On the weekends of 29 October-1 November and 13-15 November, access in the vicinity of the escalators, including the lift between the outer concourse, Ann Street and Anzac Arcade will be closed, while a 320-tonne crane removes the old escalators and installs their new replacements.

During this time there will be no access to the stairs, ramp, lift as well as the escalators. Detours will be in place for customers, however those customers who require the use of the lift or ramp will be encouraged to travel to Roma Street station, where alternative transport will be available.

Contact us

For more information or to provide feedback:

- Phone: **1800 401 944** (free call, business hours)
- Email: centralstation@qr.com.au
- Website: www.queenslandrail.com.au/centralupgrade

Thank you for your patience as we work to improve your station.