








Central station upgrade



Lift replacements

From 30 November 2020, the lifts to platforms 1/2 and 3/4 at Central station will be closed for approximately four months for major works.

Services affected:			
 Airport	 Beenleigh	 Gold Coast	 Cleveland
	 Doomben	 Shorncliffe	 Ferny Grove
Travelling to Central? Disembark at Roma Street or Fortitude Valley and see station staff, who will help you get to the correct platform to arrive at Central on platforms 5/6.		Departing Central? Board a train from platforms 5/6 and transfer at Roma Street or Fortitude Valley. Staff at these stations will help you get to the correct platform to continue your journey.	

What to do if the platform 5/6 lift at Central is not available?
Alternative arrangements will be made for customers travelling to or from Central station when the platform 5/6 lift is not available.
Customers will receive advanced warning via onboard announcements, station staff and the TransLink website, where possible.
All customers travelling to Central who need to use a lift should disembark at Roma Street and seek advice from station staff. When departing Central, seek advice from station staff.

Please allow extra time when travelling to or from an alternative station during the temporary lift closures.

For assistance with station access:

- please call **13 16 17** (business hours)
- text only **0428 774 636** or
- visit translink.com.au

For information regarding these works:

- contact centralstation@qr.com.au
- call **1800 401 944** (business hours) or
- visit queenslandrail.com.au/centralupgrade



Thank you for your patience as we work to improve Central station.