

Text messaging service for customers with disabilities



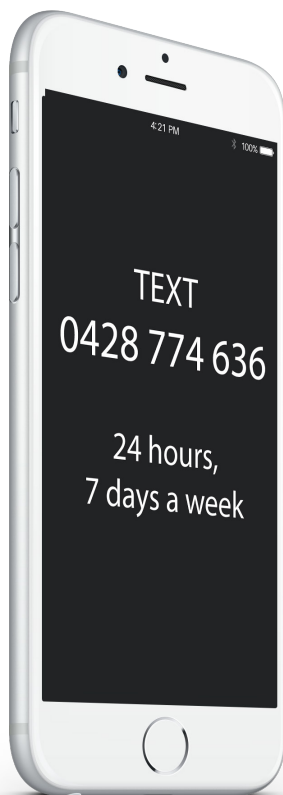
To request assistance in the event of a lift outage or emergency, customers may choose to:

- Text **0428 774 636***
- Call **13 16 17**
- Use the **emergency help phone**.

A Queensland Rail Customer Contact Officer will respond promptly to your request, 24 hours a day, 7 days a week.

For further information on accessibility, please contact us by:

- visit queenslandrail.com.au
- email accessibility@qr.com.au



* Standard SMS rates will apply to sender