

Queensland Rail - School rail ticket application

Form Instruction

Please allow **10** working days from lodgement of this form for the ticket to be available for collection from the nominated station

Customer Details

First Name	_____	Surname	_____
Street Address	_____		
Suburb	_____	Postcode	_____
Email address	_____		
Phone Number	_____		
School	_____		
Date of Birth	_____	School Year Level	_____

Journey Details

Station From	_____	Station To	_____
Ticket Type	<input type="checkbox"/> One Way	<input type="checkbox"/> Return	Collection station* _____
	<input type="checkbox"/> Yearly	<input type="checkbox"/> Semester 1	<input type="checkbox"/> Semester 2

**Customers who wish to pay by credit or debit card, may only do so when collecting the ticket from a station listed below.*

All other stations accept cash payments only.

The following stations can process Credit and Debit card payments:

Beenleigh	Cooroy	Kuraby	Redbank	Toowong
Bowen Hills	Eagle Junction	Landsborough	Robina	Varsity Lakes
Caboolture	Ferny Grove	Manly	Roma Street	Woodridge
Central	Fortitude Valley	Mitchelton	Sandgate	Yeerongpilly
Cleveland	Helensvale	Nambour	South Brisbane	Zillmere
Coomera	Indooroopilly	Nerang	Springfield Central	
Coorparoo	Ipswich	Northgate	Strathpine	
Corinda	Kippa-Ring	Petrie	Sunnybank	

Please return the completed form to us by either:

Email
ticketing@qr.com.au

Mail
Queensland Rail Ticketing
GPO Box 1429
Brisbane QLD 4001

Fax
07 3072 8035

Or return the form to any attended railway station

Students may also be eligible for assistance under the School Transport Assistance Scheme (STAS). Eligible students must be listed on a Health Care Card or Pensioner Card issued by Centrelink or a Department of Veteran Affairs Pension Concession Card. Applications forms are available via the TransLink website (www.translink.com.au).

Queensland Rail Privacy Policy

Your personal information is collected to enable us to provide you with the school rail ticket you have requested. We will not disclose your personal information to an individual or organization external to Queensland Rail without your prior consent unless required by law to do so. Queensland Rail will handle any personal information in accordance with our Privacy Policy available on our website www.queenslandrail.com.au

Conditions

- All school rail tickets are available for use to and from school or to official school events (at the attending school only)
- Students must be wearing the school uniform/sports uniform (where applicable) or produce approved identification.
- Students who break their journey will be required to purchase a ticket at the applicable fare on returning to the station for any further journey. Break of journey means leaving the railway premises at an intermediate station and returning to catch another train.
- Students transferring to another train may do so provided they do not leave the railway premises.
- Students travelling past their attended school must pay the applicable fare.
- Students must not occupy seats whilst adults are standing and no other seats are available.
- School bags should be placed clear of the doors and aisles.
- School rail season tickets are refundable (conditions apply).
- School rail season tickets are non-transferable. This means they cannot be used by another person. (penalties apply)

Ticket Information

One way train travel

Primary and secondary school students who travel one way (either to or from school) pay approximately half the price of a return ticket.

Payment

Payment can be made by credit/debit card at selected stations (list overleaf), or cash at all other attended stations nominated on the application form. Correspondence advising that the ticket is available for payment and collection will be sent to the address outlined on the form.

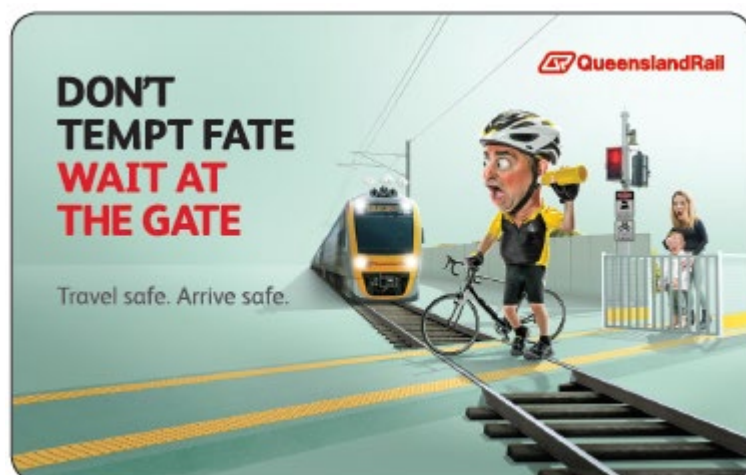
Lost or stolen tickets

If a School Rail ticket is lost or stolen, go to your local Queensland Rail station and complete a declaration form. A nominal fee applies.

Refunds

Tickets can be cancelled and a refund, where applicable, will be given on the outstanding portion of the ticket once ticket is surrendered. A nominal administration fee is charged. Queensland Rail reserves the right to not issue refunds on any ticket, or part thereof, where services are suspended due to an industrial dispute or by circumstances beyond Queensland Rail's control. Refunds can only be processed by the same payment method to which the ticket was purchased.

Refunds cannot be processed on lost / stolen or replaced tickets.



Please always remember that railways are **not** playgrounds, trespassing into railway corridors, running a level crossing or even running for a train can result in devastating consequences.